

FLIGHT OPERATION INSTRUCTION – 110

ieX FOI 110 V1.1 Feb 11

Hastings Hospital Helicopter IHT Call Out Procedure

The Hawke's Bay Regional Hospital's Transport Team have requested that the duty pilot confirm each "Class One" mission on **receipt of the pager activation**, by phoning the person identified on the pager to acknowledge receipt of the page and to take further instructions.

Do not wait to respond to the pager message until you have obtained the weather.

The Transport Team representative will advise of any special requirements and confirm the ETD. Do not ask for patient CLINICAL details. These are to be obtained from the flight nurse.

It is important to note that there has been **no change** to the helicopter call-out procedure.

The duty crew will receive the following pager message from Ambulance Control:

Class One *transfer to or retrieval from* e.g. Wairoa

Estimated Time Of Departure *ETD* e.g. 17:30

Pilot Phone *John Smith' in ICU* to confirm

If a flight cannot proceed e.g. due weather etc, advise the transport team and phone Central Com on **0800 244 111** and request the following to be paged to the duty crew

"Stand Down Class 1"

Hospital Contact Details

Transport Team Leader (Monday to Friday during working hours)

027 498 4413 , pager 3002

06 878 1619 extn 2759

Duty Manager (After Hours)

06 878 1619 extn 2380 , pager 3436

ICU Consultant (All Hours)

06 878 1619 extn 2745

Switch Board (All Hours)

06 878 8109

Brent Williams
Chief Pilot Rotary